

## IMPORTANT NOTICE

# PLANNED POWER CUT

**This is an advanced warning that we will be carrying out work in your area**  
Engineers will need to enter your property before and after the power cut to carry our essential safety checks, otherwise we will not be able to turn your power on.

Dear Customer

Island Road  
Canterbury  
Kent  
CT3 4BZ

Reference number:

INCD-69440-V

### When are we doing this?

**On:** 1<sup>st</sup> November 2021

**From** (approximately): 09:30

**To** (approximately): 16:30

**Engineers will need you to be available at the start and end of the power cut.**

Everything will be done to reconnect your electricity supply as early as possible. However, if there are any unexpected problems the power cut may last slightly longer. During this time your power may go on and off while we carry out the work.

### Why are we doing this?

Our contractors Avidety Ltd are replacing and upgrading electricity poles due to them decaying. They will also be replacing and upgrading some overhead electricity cables with improved insulated cables. This will improve the reliability of our electricity network and reduce the risk of you having an unplanned power cut. This is why it is important to complete this work. You may see our contractors erecting the new electricity poles prior to the outage to allow for a shorter interruption. Due to safety reasons our contractors need to complete a safety check with your internal equipment checking a plug and a socket on separate circuits to enable the power to be turned on and off. Due to these checks being manual we aim to turn the power off at 09:30 and back on at 16:30, however please allow extra time for the checks to be completed. Access will only be required before and after the planned power cut.

### Where are we working?

This work is taking place on Island Road. Please note that two way traffic lights will be in place on the day for the works to be carried out safely. Please turn over for Coronavirus related information.

### How will we keep you updated?

As part of our aim to provide a 10/10 service for all of our customers, we will remind you closer to the day by SMS or voice message. Please call us on 0800 316 3105 to ensure that we have your correct contact telephone number on our records to receive these reminders.

If you are not able to let our engineers enter your property at these times or if you have any questions please call us on:

**0800 31 63 105**

### Who are UK Power Networks?

We own and maintain the electricity cables and power lines in London, the South East and East of England.

We are sorry for any inconvenience caused

